

CLARITY | TRUST | GROWTH

## **Investors Complaints Data**

## For Month ended August 31, 2024

SN		Pending as at the end of last month		Resolved during the particular month*	Total Pending during the particular month#	Pending Complaints > 1 Month	Average Resolution Time^ (in days)
1	Directly from investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	00	00	00	00	0	00
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	00	00	00	00	0	00

#we have calculated days with an estimation as we were unable to login Scores

## Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward	Received during the		Pending at the end of
514		from previous month	particular month	particular month*	the particular month#
1	March, 2024	0	0	0	0
2	April, 2024	1	0	1	0
3	May, 2024	0	0	0	0
4	June, 2024	0	02	01	01
5	July, 2024	01	0	01	0
	Grand Total	2	2	3	1

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Year	Carried forward from previous Year	Received during the particular Year	Resolved during the particular Year*	Pending at the end of the particular Year#		
1	2019	N.A.					
2	2020	N.A.					
3	2021	0	0	0	0		
4	2022	0	0	0	0		
5	2023	0	1	1	0		
	Grand Total	0	1	1	0		

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month.